

# Discontinuation of Courtesy Notifications for Non-Critical Results

Purpose: To free skilled labor and optimize time for other tasks.

## SITUATION/BACKGROUND

**Effective 2/22/2021**, Virology and Microbiology clinical labs will discontinue courtesy notifications of non-critical results for the test analytes/results listed in the below tables.

## RECOMMENDATIONS

### Virology Discontinue Courtesy Call List

1. Adenovirus (AD) DNA PCR, Quantitative	7. Chlamydia/GC, NAAT
2. Cytomegalovirus (CMV) DNA PCR, Quantitative	8. Trichomonas vaginalis, NAAT
3. Epstein-Barr Virus (EBV) DNA PCR, Quantitative	9. Cytomegalovirus (CMV), IgM
4. Human Herpesvirus-6 (HHV-6) DNA PCR, Quantitative	10. Toxoplasma IgG
5. Herpes Simplex Virus (HSV) DNA PCR, Qualitative <i>*CSF samples remain critical</i>	11. Toxoplasma IgM
6. Varicella-Zoster (VZV) DNA PCR, Qualitative <i>*CSF samples remain critical</i>	

### Microbiology Discontinue Courtesy Call List

1. Blood Cultures	<ul style="list-style-type: none"> <li>a. Subsequent positive cultures within <b>7 DAYS</b></li> <li>b. Organism IDs if consistent with reported Gram stain result <b>OTHER THAN</b> Neisseria meningitidis and bioterrorism agents</li> <li>c. Penicillin resistant <i>Streptococcus pneumoniae</i></li> </ul>
2. Gram Stains	<ul style="list-style-type: none"> <li>a. All non-sterile sites</li> </ul>
3. Bacteriology	<ul style="list-style-type: none"> <li>a. MRSA (Methicillin resistant <i>Staphylococcus aureus</i>) from screen culture</li> <li>b. MRSA from non-screening culture <b>EXCEPT</b> the 1<sup>st</sup> isolation from inpatient</li> <li>c. VRE (Vancomycin resistant <i>Enterococci</i>) <b>EXCEPT</b> the 1<sup>st</sup> isolation from inpatient</li> <li>d. Organism ID from sterile sources if consistent with reported Gram stain result or not 1<sup>st</sup> isolation</li> <li>e. Ceftazidime intermediate or resistant Gram negative bacilli</li> <li>f. <i>Streptococcus pyogenes</i> (Group A strep) from pharyngitis</li> <li>g. <i>Streptococcus agalactiae</i> (Group B strep) from screen cultures</li> </ul>
4. Mycobacteriology	<ul style="list-style-type: none"> <li>a. Repeat positive Acid Fast Bacilli (AFB) smears in Tuberculosis (TB) patients within <b>90 DAYS</b></li> <li>b. AFB smear except for 1st positive</li> <li>c. Non-sterile sites – AFB cultures except for 1<sup>st</sup> isolation of M. tuberculosis</li> <li>d. Faxes to clinics</li> </ul>
5. Mycology	<ul style="list-style-type: none"> <li>a. Sterile sites – repeat mold cultures within <b>90 DAYS</b></li> <li>b. Non-sterile sites – mold cultures except for 1<sup>st</sup> isolation of dimorphic fungi</li> </ul>
6. Molecular Microbiology	<ul style="list-style-type: none"> <li>a. Positive GI (gastrointestinal) PCR panel</li> <li>b. Non-sterile sites (BAL, sputum) – Positive fungal PCR except for dimorphic fungi</li> </ul>

**End-users who would like an Epic alert for the non-critical result can create an in-basket pool by placing a request via ServiceNow.**